|  |
| --- |
| Dated: [Date] |
| 1. Barcud Shared Services.
2. [Supplier Name]
 |
| **DRAFT FRAMEWORK AGREEMENT** |
| BSS23005 – Works of Adaptations (WOA) |

**This Agreement** dated [Date]

BETWEEN:

(1) **Barcud Shared Services** of 2 Alexandra Gate, Ffordd Pengam, Cardiff, Wales, CF24 2SA (Company No. 12136070) ("**the Employer**"); and

(2) [Supplier Name]of [Supplier Address] (Company No. [Supplier No.]) ("**the Supplier**").

RECITALS:

The Employer advertised on Sell2Wales on [Date Tender was Published] in respect of its intention to invite tenders for Suppliers to enter into framework agreements in connection with BSS23005 – Works of Adaptations to various Barcud Shared Services clients.

This Agreement sets out the terms on which the Barcud Shared Services and its Clients may engage the Supplier to carry out BSS23005 – Works of Adaptations by entering into Contracts (see clause 1 below for definitions). The conditions of this Agreement shall apply to all Employer Orders issued to the Supplier.

Suppliers appointed to the Framework Agreement must be aware that there is no guarantee of any of work or set number of individual “call-off” Contracts per Supplier for each Lot. It is anticipated (**but there is no obligation**) that Individual “call-off” Contracts shall be awarded in accordance with Schedule 2 – Call Off Process of the Framework Agreement. It is at Barcud Shared Services sole discretion when “call-off' Contracts will be awarded.

[Supplier Name] has been successful in gaining a place on the below Lots.

[Successful Lots]

In Consideration of the sum of one pound (£1.00), receipt of which the Supplier hereby acknowledges, it is agreed as follows: -

1. **Interpretation and definitions**
	1. The following definitions are used in this Agreement:

|  |  |
| --- | --- |
| "**Call Off Process**" | the call off mechanism as set out in clause 2 and Schedule 2; |
| "**Commencement Date**" | means [Insert post-tender]; |
| "**Contract**" | a contract for works entered into (or, as applicable, to be entered into) between the Employer and the Supplier, following the Supplier's selection for the contract in accordance with this Agreement, being on the terms (subject to changes established through the Call Off Process) of Barcud Shared Services General Conditions as set out in Schedule 5 of this Agreement and the Employer Order issued for the Works; |
| **“Employer Order or Order”** | Means the call-off order for the Works issued by the Employer to the Supplier to enter into a Contract under the Call Off Process. |
| "**Framework Suppliers**" | the Supplier and the other Suppliers on this framework who have entered into framework agreements similar to this Agreement for Contracts; |
| "**Framework Term**" | the term of this Agreement up to expiry or early termination as referred to in clause 8; |
| **“ITT”****“Schedule of Rates or Priced Schedule”** | the Invitation to Tender as set out in Schedule 1 within which Contract(s) may be called off under this Agreement as set out in Schedule 1;the schedule of rates submitted by the Supplier as part of their selection for this framework, as set out at Schedule 4; |
| **“Works”** | Means the out of Flooring Supply & Fit Framework as set out in the ITT and Employer Order. |

* 1. Words in the singular include the plural and vice versa and a reference to a gender shall include a reference to all genders and a reference to a person shall include a reference to a firm, body corporate and unincorporated association.
	2. The headings in this Agreement are for convenience only and shall not affect the interpretation of any provision of this Agreement.
	3. Reference to a "Schedule" in this agreement refers to a Schedule to this Agreement unless indicated to the contrary.
	4. Any reference to "including" shall be interpreted as if the words "without limitation" were stated after it.
1. **Employer's Objectives**
	1. The Employer and the Supplier agree to work together in accordance with the terms of this Agreement to achieve the successful delivery of the Works and in particular, agree:
		1. to work together in good faith and in a spirit of mutual trust and respect;
		2. to act in a co-operative and collaborative manner;
		3. to share information honestly and openly;
		4. to highlight any difficulties at the earliest possible opportunity;
		5. to reviews of performance under Contracts;
		6. to seek continuous improvement in the performance of Contracts; and;
		7. to share information, attending meetings and reporting as reasonably required by the Employer to facilitate the above.
	2. The Supplier and the Employer acknowledge and agree that this Agreement shall not constitute, create or otherwise give effect to a joint venture, pooling arrangement or partnership or similar arrangement between any of them.
	3. The Employer may select the Supplier to enter into a Contract for Works within the scope of this Agreement by the application of the Call off Process as set out in Schedule 2.
2. **Affect of this Agreement on Contracts**
	1. No undertaking or representation is given (under this Agreement or otherwise) by the Employer as to the extent (if at all) that the Supplier will be awarded Contracts (or otherwise given an opportunity to compete for Contracts).
	2. While the Employer's intention is to use Framework Suppliers for Contracts, nothing in this Agreement or elsewhere shall prevent the Employer from awarding contracts for Works outside this Agreement (whether to a Framework Supplier or any other Supplier) and the Supplier shall not have any claim against the Employer in respect of any failure to use this Agreement.
	3. If a Contract is terminated before completion of the whole of the Works to which it relates, the Employer may award the balance of Works outside this Agreement (whether to a Framework Supplier or any other Supplier).
	4. Nothing in this Agreement (or action taken under it) shall: -
		1. give rise to any presumption or implication or otherwise have a bearing on whether or not a Contract has at any time been entered into;
		2. affect the obligations under any Contract (unless and to the extent required by the terms of the Contract); or
		3. be taken into account in relation to the interpretation of any Contract (unless and to the extent required by the terms of the Contract).
	5. A legal commitment to take or pay for Works shall only arise when a Contract for the relevant Works has been entered into and completed following execution by the Supplier and the Employer.
3. **Payment under this Agreement**
	1. The Supplier shall not be paid any sums under this Agreement in respect of any costs incurred or services or work done or to be done under, prior to, or in connection with this Agreement. The Supplier's entitlement to payment shall be limited to its right to payment under any Contract.
	2. If the Employer abandons an intention to award a Contract at any time, the Supplier shall not have any claim for costs incurred in responding to an Order or otherwise in connection with anything done in anticipation of a Contract.
4. **SUPPLIER'S commitment**
	1. The Supplier agrees with the Employer to accept Orders (unless it does not have the resources for the relevant Contract at the relevant time) and to respond to Orders in good faith and in an open, co-operative and collaborative manner.
	2. The Supplier agrees with the Employer to share information openly and to highlight any difficulties at the earliest practicable time.
	3. By entering into this Agreement the Supplier commits to collaborating in the running of this framework by participating in: -
		1. reviews of performance under Contracts and the operation of the Framework;
		2. seeking continuous improvement in the performance of Contracts; and
		3. information sharing, attending meetings and reporting as reasonably required by the Employer to facilitate the above.
	4. The Supplier agrees to develop a specific plan for Contracts it undertakes with the objective of improving social inclusion and the recruitment of the long term economically inactive (a "Community Benefits Plan"). The Supplier's current plan is attached at Schedule 3 and the Supplier agrees to implement that plan in relation to Contracts it undertakes. The Supplier agrees to keep the Community Benefits Plan under review and to develop the Community Benefits Plan to address specific opportunities arising from specific Contracts and to modify the Community Benefits Plan as appropriate, to better achieve the community benefits it seeks to achieve, in discussion with the Employer.
	5. The Supplierwarrants that it has not and will not:
		1. offer or give to any person in the service of the Employer any gift or consideration of any kind as an inducement or reward in relation to the obtaining or execution of this agreement or any Contract or for showing favour or disfavour to any person in relation to this agreement or any Contract; or
		2. enter into this agreement or any Contract if, in connection with this agreement or any Contract, commission has been paid or an agreement for the payment of commission has been made by it or on its behalf or to its knowledge.
	6. The Supplier warrants that it has not and will not, in entering into this agreement or in entering into any Contract:
		1. communicate to any person other than the Employer, or a person duly authorised by them, the amount or approximate amount of any tender or submission, or proposed tender or submission, leading to this agreement or a Contract except where the disclosure, in confidence, of the approximate amount of the tender or submission was necessary to obtain insurance premium quotations required for the preparation of the tender or submission; or
		2. enter into any agreement or arrangement with any person, or Ordered of any person, that they shall refrain from tendering or competing, that they shall withdraw any tender or submission once offered or that it or they will vary the amount of any tender or submission to be submitted.
5. **Provision and use of information**
	1. The Supplier agrees to provide to the Employer, full, accurate and up to date information:
		1. as reasonably required to substantiate, confirm or explain its responses to Orders;
		2. by way of update to the Employer (whether or not Ordered) in relation to information provided to the Employer as part of the Supplier's tender to be included on this framework, which is out of date or otherwise changed;
		3. by way of update to the Employer (whether or not Ordered) in relation to information previously provided to the Employer which is out of date or otherwise changed; and
		4. as otherwise reasonably Ordered from time to time by the Employer for the purposes of this Agreement or any proposed Contract; including in relation to the Supplier's:
			1. status, structure and management;
			2. resource commitments and availability;
			3. performance under Contracts; or
			4. performance under this Agreement.
	2. Subject to clauses 6.3 and 6.4, in respect of any intellectual property rights in any information or documents provided to the Employer by the Supplier, the Supplier grants an irrevocable and royalty free licence to the Employer to use adapt or reproduce such information for any purpose in connection with the operation of this Agreement.
	3. The Supplier shall not be liable for any use of any information provided pursuant to this Agreement for any purpose other than that for which it was originally prepared or provided, but the Supplier shall indicate when providing information any incompleteness or inaccuracy or limitation in the information provided in relation to its possible use for the purposes contemplated by this Agreement.
	4. The Supplier and the Employer (each referred to here as a "**Relevant Party**") shall keep confidential (subject to any legal obligation to which either Relevant Party may be subject from time to time) all information of a confidential nature which the Relevant Party providing the information has labelled or otherwise clearly stated is to be treated as confidential and any information relating to the Employer or any Contract ("**Confidential Information**"). The Employer shall not be in breach of this Agreement by reason of anything it does the purpose of which is to secure compliance with any statutory duty. This clause shall not prevent the disclosure of Confidential Information: -
		1. by a Relevant Party to its professional advisors;
		2. reasonably required by, or to, persons engaged in the performance of obligations under this Agreement or a Contract;
		3. which the disclosing Relevant Party can demonstrate is already generally available and in the public domain otherwise than as a result of a breach of this clause;
		4. which is required by any law or the rules of any stock exchange or governmental or regulatory authority having the force of law;
		5. which is already lawfully in the possession of the receiving Relevant Party, prior to its disclosure by the disclosing Relevant Party, and which is not subject to an obligation of confidentiality;
		6. to the Welsh Government or any other body controlled by the Welsh Government; or
		7. for any audit or examination of the economy, efficiency and effectiveness with which any Employer has used its resources.
6. **Sub-contracting**
	1. The Supplier shall not sub-contract any performance required of the Supplier under this Agreement, without the prior written consent of the Employer.
7. **Duration**
	1. This Agreement shall operate for 8 years from the Commencement Date subject to early termination in accordance with clause 8.2.
	2. This Agreement may be terminated early:
		1. by the Employer at its sole discretion for any reason at any time upon 3 months’ notice;
		2. by the Employer upon the insolvency of the Supplier upon notice taking effect immediately;
		3. by the Employer upon a breach by the Supplier of clauses 5.5 or 5.6;
		4. by the Employer upon a change in control of the Supplier (without the consent of the Employer) upon notice taking effect immediately;
		5. by the Employer upon any other breach by the Supplier not being remedied within a reasonable time for remedy as stated in a notice of the breach being given to the Supplier;
		6. by the Supplier for good reason with the Employer’s consent.
	3. Termination of this Agreement (whether early or by expiry of the term) shall not affect:
		1. any liability in respect of any breach prior to termination;
		2. the continuation of any provision governing the effect of any performance prior to termination or any provision relevant to the on-going performance of any Contract and the continued operation of clause 1 (Interpretation and definitions), clause 9 (Assignment and third-party rights); clause 10 (Disputes) and clause 11 (Notices and parties' representatives);
		3. any Contract entered into (which may continue to be performed after termination of this Agreement, as governed by the terms of the Contract).
8. **Assignment and** **third party rights**
	1. The Supplier shall not assign the benefit of this Agreement. The Employer may assign the benefit of this Agreement with the prior written consent of the Supplier (not to be unreasonably withheld or delayed).
	2. Nothing in this Agreement shall create any rights for third parties under the Contracts (Rights of Third Parties) Act 1999.
9. **Disputes**
	1. The Employer and the Supplier will endeavour to notify each other of any anticipated dispute under this Agreement so that it can be avoided by negotiation between them.
	2. The Employer and the Supplier will endeavour to resolve any dispute under this Agreement which does arise by direct negotiations in good faith between senior executives. Each of them will give serious consideration to any Order by the other to refer the dispute to mediation if it cannot be resolved by direct negotiation.
	3. This Agreement shall be governed by the law of England and Wales as it applies in Wales. The parties to this Agreement hereby irrevocably submit to the non-exclusive jurisdiction of the courts of England and Wales.
10. **Notices, communications and parties' representatives**
	1. Any notice or other communication to be given or made under this Agreement shall be in writing and;
		1. for communications to the Employer, address to:

Procurement

Barcud Shared Services

2 Alexandra Gate, Ffordd Pengam,

Cardiff,

Wales,

CF24 2SA,

* + 1. for communications to the Supplier, address to:

[Supplier Address]

* + 1. such other person or persons and address as the relevant party above may notify to the others from time to time for this purpose.

**SIGNED BY** …………………………………………………………………..

for and on behalf of Barcud Shared Services

....................................................................................................................

(Signature of authorised signatory)

**SIGNED BY** ………………………………………………………….............

for and on behalf of [Supplier Name]

…………………………………………..........................................................

(Signature of Director or authorised signatory)

# **SCHEDULE 1 – INVITATION TO TENDER**

**[TO BE INSERTED POST TENDER]**

# **SCHEDULE 2 – CALL OFF PROCESS**

**THE WORKS**

BSS23005 – Works of Adaptations

**ENGAGEMENT PROCEDURES**

The Employer intends (but there is no obligation) to appoint a maximum of 6 Suppliers per sub lot within this Framework Agreement.

For each Contract awarded pursuant to this Agreement, the following engagement procedures will apply:

1. Award to a single Supplier through “direct-award” by establishing the most economically offer on the basis of the terms laid down in the ITT in accordance with the Call Off Process as below, and where all Works required and proposed contract terms are included in the framework agreement.
2. Hold a “mini-competition” where it is in relation to the Works that are within the scope of the framework agreement, but are not specifically listed within the Priced Schedule.

**CALL OFF PROCESS – DIRECT AWARD**

It is anticipated (**but there is no obligation**) that Barcud Shared Services and it clients issue a call-off Orders through “direct-award” on the basis of either the most competitive price/rate, based on the rates provided within the Priced Schedule, and/or other factors such as response times, current workload, location, capacity, and/or the quality of previous Orders. This is at the discretion of Barcud Shared Services.

In the event that a Supplier has not completed its last Call-off; or it does not (in the reasonable opinion of the Employer) have the capacity; or has not (in the reasonable opinion of the Employer) evidenced quality from previous Orders; or is unlikely (in the reasonable opinion of the Employer) to respond in the timescale required; the Order that should have been awarded to that Supplier will be awarded to the next competitive Supplier in relation to price/rate and/or other factors such as response times, current workload, location, capacity and the quality of previous Orders. This is at the discretion of Barcud Shared Services.

If the Employer decides to award a Contract through the Framework Agreement then, it will:

1. identify the relevant Supplier in accordance with the methodology detailed above;
2. issue, via email, the selected Supplier with an Employer Order setting out the scope of the Works and the requirements; and
3. once confirmation has been received accepting the Employer Order, the Supplier shall enter into a Contract incorporating the Order, the call-off terms and conditions and this Agreement confirming the Employers requirements and identifying the price payable for the Works in accordance with the PRICED Schedule and the Standard Services Agreement set out in Schedule 5 – Standard Services Agreement.

**CALL OFF PROCESS – MINI COMPETITION**

If the Employer decides to award a Contract through the Framework Agreement then, where it is in relation to services that are within the scope of the Framework Agreement, but are not specifically listed within the Schedule of Rates, or if the Employer would like to ensure value for money, the Employer will:

1. Supplement and refine the Call-off Contract only to the extent permitted by and in accordance with the requirements of the Public Contract Regulations 2015 and associated guidance.
2. Invite all Suppliers to participate in the “Mini-Competition” and:
	1. Invite them within a specified time limit to submit a tender in writing for each specific Contract to be awarded;
	2. Set a time limit for the receipt by it of the tenders which takes into account factors such as the complexity of the subject matter of the Contract and the time needed to submit tenders; and
	3. Keep each tender confidential until the expiry of the time limit for the receipt by it of tenders.
3. Apply the original award criteria (as stated in the ITT) to the compliant tenders submitted by the Suppliers through the mini competition as the basis of its decision to award a Contract.
4. Award the Contract by placing an Order with the successful Supplier which states the requirements, the price payable for the Works in accordance with submitted rates by the Supplier and incorporates the call off contract terms.

The Supplier agrees that all tenders submitted by the Supplier in relation to a “mini-competition” held pursuant to this process shall remain open for acceptance for ninety days (or such other period specified in the invitation to tender issued by the Employer in accordance with this process).

Notwithstanding the fact that the Employer has followed the procedure set out in this process, the Employer shall be entitled at all times to decline to make an award for its requirements. Nothing in this Framework Agreement shall oblige the Employer to place an order for the Works.

**ACCEPTING AND DECLINING ORDERS**

Following receipt of an Order, the Supplier shall promptly and in any event within a reasonable time determined by the Employer acknowledge receipt of the Order and either:

1. where the Supplier does not have the resources or expertise for the relevant Contract in accordance with clause 5.1 of the Framework Agreement, notify the Employer that it declines to accept the Order; or
2. notify the Employer that it accepts the Order by email or before commencing the Works requested.

If the Supplier does not accept the Order within a reasonable time then the offer from the Employer to the Supplier shall lapse and the Employer may offer that Order to another Supplier in accordance with this process.

The Supplier, in agreeing to accept an Order, shall enter into a Contract with the Employer for the provision of the Works referred to in that Order. The Contract shall be formed by the issue of an Order by the Employer, under which this Call-off Process, this Agreement and the ITT will apply.

The Supplier shall not use a rate over and above the relevant rate or rates in the Priced Schedule. In no circumstance will the Supplier be entitled to increase the Priced Schedule.

Prices submitted in Schedule 4 – Priced Schedule are to be fixed for the first twelve months of the Framework Agreement until [Price Review Date]. Subsequent price increases will then be agreed in advance on an annual basis. Any increases shall not exceed the latest published monthly percentage change in the Consumer Prices Index (CPI) at the time of the annual price increase review.

For the avoidance of doubt, a Framework Supplier will not be awarded a Contract if the Employer has a ground for termination in accordance with clause 8.2 or has served a notice in accordance with clause 8.2.

**DURATION**

The Contract shall take effect on acceptance of the Order and shall expire automatically on the date specified in the Order or the completion of the Works whichever is the later, unless it is otherwise terminated in accordance with the Agreement, or otherwise lawfully terminated.

This Framework Agreement has been established as an Open Framework in accordance with the provisions set out under the Procurement Act 2023.

In line with the flexibility introduced by the Act, BSS reserves the right to reopen the Framework at regular intervals to allow for the admission of new suppliers who meet the original selection criteria and agree to the terms of the Framework.

The intention is to reopen the Framework annually, though the Authority may vary the frequency of reopening in accordance with its strategic and operational requirements.

The Open Framework structure ensures that the BSS can maintain a competitive supplier market, improve access for small and medium enterprises (SMEs), and align with the principles of transparency, fairness, and value for money as set out in the Procurement Act 2023.

**PRICE PAYABLE AND PAYMENT**

For each Contract awarded pursuant to this Agreement, the price payable for the Works shall be in accordance with the Priced Schedule and stated on the Order. Payment shall be in accordance as set out in Schedule 5 – Standard Services Agreement of this Agreement.

# **SCHEDULE 3 – COMMUNITY BENEFITS PLAN**

**[TO BE INSERTED POST TENDER]**

# **SCHEDULE 4 – PRICED SCHEDULE**

**[TO BE INSERTED POST TENDER]**

# **SCHEDULE 5 – GENERAL CONDITIONS OF CONTRACT**

**Contract Cover Letter**

|  |
| --- |
| **Contract Information** |
| **Contract Reference & Title** | Contract Reference & Title |
| **Contract Start Date** | Contract Start Date |
| **Completion Date** | Completion Date |
| **Contract Period (including extensions)** | Contract Period |
| **Total Contract Value** | ex VAT |
| **Annual Spend** | ex VAT |

Parties are to review the General Conditions of Contract and attached Annex. A duly authorised representatives is to sign into agreement the Terms and Conditions of this Contract in the allocated boxes below.

|  |
| --- |
| **Contract Signature** |
| Choose an item. |
| **Role** | **Name** | **Signature** | **Date** |
|  |  |  |  |
| Comments:  |
| **Company Name & Address** |
| **Role** | **Name** | **Signature** | **Date** |
|  |  |  |  |
| Comments:  |

**General Conditions Of Contract**

Contact Title

|  |  |
| --- | --- |
| **THIS AGREEMENT** is made on | **15 August 2025Date]** |

**BETWEEN**

1. **HA** of (the "Customer"); and
2. **Company** of (the "Contractor "),

Collectively referred to as the "Parties". **RECITALS**

The Customer wishes to be provided with the works (defined below) by the Contractor and the Contractor agrees to provide the works to the Customer on the terms and conditions of this Agreement.

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1. Definitions

“Agreement” – Shall mean the agreement between the Employer and the Contractor for the construction of the works.

“CDM Regulations” – Shall mean the Construction (Design and Management) Regulations 2015.

“Conditions” – Shall mean these general conditions of contract and the conditions contained in the Preliminaries. In the event of any conflict these general conditions shall apply

“Contract” – Shall mean this Agreement

“Contract Administrator” – Shall mean the person appointed from time to time by the Employer under the Contract and it’s duly appointed representatives.

“Contract Sum” – Shall mean the amount specified in the Order or such other sum as may become payable under the Contract.

“Order” – Shall mean the Employer’s official document in relation to placing orders for the Works.

“CDM Principal Designer” – For the purposes of the CDM Regulations shall mean the person appointed by the client to undertake such duties as defined by CDM Regulations 2015

“Preliminaries” – Shall mean the preliminaries attached to these Conditions.

“Principal Contractor” – For the purposes of the CDM Regulations shall mean the Contractor or such other contractor as is named in the Preliminaries or if the Contractor ceases to be the Principal Contractor, such other contractor as the Employer shall appoint pursuant to regulation 5 of those regulations.

“Schedule of Works” – Shall mean the priced schedule of works attached to these Conditions

 “Works” – Shall mean the attached schedule as more particularly described in the Preliminaries and the Schedule of Works and shall include any variations made thereto by the Employer during the Contract.

1. Execution of the Contract Works
2. The Contractor shall commence, execute, complete and maintain (where required by the Contract) the Works and any ordered variations thereto:
3. subject to and in accordance with the requirements of the Conditions.
4. in accordance with the requirements of the Preliminaries.
5. in accordance with the Employer’s construction program requirements
6. in all respects to the reasonable satisfaction of the Employer
7. in conformity with all contractual instructions, directions, decisions and requirements of the Employer.
8. at the time and for the Contract Sum referred to in or ascertained by reference to the Order and/or the appendix to the Order.
9. The Contractor shall provide plant, labour, and materials (temporary or otherwise) necessary to commence, execute, complete and maintain the Works save as for explicit variations to the supply of the necessary plant, labour or materials.
10. If within ten days after receipt of a written notice from the Employer requiring compliance with an instruction or direction of the Employer the Contractor fails to comply therewith and proceed with due diligence, then the Employer may without prejudice to any other rights of the Contractor employ and pay other persons to comply with such instruction or direction and all costs incurred in connection with sub employment shall be recoverable from the Contractor as a debt due to the Employer.
11. Where the nature of the Works is such that completion may be achieved in sections, no section shall commence prior to the completion of the previous section without the Employer’s written consent.
12. Prior to commencement of the Works, the Contractor shall give the Employer the name of the person or persons properly authorised to act and receive instructions on behalf of the Contractor.
13. Contract
14. Start Date: The Contractor shall commence the provision of the Works from the Date for a period of \*\*\* years (“Start Date”).
15. Completion Date: The Contractor shall complete the Works by the Date (“Completion Date”).
16. The Contractor shall be deemed to have notice of all provisions of the Contract.
17. The Contractor shall observe, perform and comply with all the provisions of the Contract.
18. The Employer shall give instructions in relation to the Works (including instructions to vary) and decisions of the Contract Administrator shall be final.
19. Contractor to Indemnify Employer
20. The Contractor shall at all times indemnify the Employer against all liabilities of whatever kind which may arise under the Contract out of or in consequence of the execution completion and maintenance of the Works. This indemnity by the Contractor shall be all embracing and shall include liability to other persons for bodily injury or damage to property or other loss and all costs of whatever kind that may be occasioned to the Employer by claims under the Contract.
21. Provided that the Contractor shall not be bound to indemnify the Employer against such liability or claims if the death, injury, damage or loss in question was caused solely by the wrongful act or omissions of the Employer his servants or agents.
22. The Contractor shall effect and maintain such insurances as are necessary to cover the liability of the Contractor in respect of personal injuries or death or injury or loss of or damage to property real or personal arising out of or in the course of or by the carrying out of Works.
23. Such insurance shall be effected with reputable insurers and in terms acceptable to the Employer and shall have a limit of indemnity of not less than five million pounds and unlimited as to the number of occurrences.
24. The Contractor shall be fully responsible for the Works including any materials on site for incorporation therein until such time that the Works are fully and finally completed (or sections thereof have been accepted as being complete by the Employer in writing) to the satisfaction of the Contract Administrator and the Employer.
25. Where by the virtue of this clause 4 the Contractor is required to effect and maintain insurance then at any time until such obligation has been fully performed he shall if so required by the Employer produce for inspection the appropriate policy of insurance together with receipts for premiums payable thereunder within fourteen days of a written notice to do so and in the event of his failing to do so the Employer may itself effect such insurance and recover the cost of doing so from the Contractor.
26. The Contractor shall at his own cost take all necessary measures to prevent injury, loss, theft or damage to the Works or the Works or any adjacent properties or areas which may occur due to operations under the Contractor’s control.
27. The Contractor shall at all times ensure the safe and proper storage of materials on site for incorporation into the Works and shall be fully responsible for the same in accordance with sub-clause 4(d) above.
28. Health and Safety at Work and CDM Regulations
	1. Health and Safety at Work
29. The Contractor will observe and comply with all provisions of the Health and Safety at Work Act Codes of Practice and associated legislation, Regulations and orders thereunder and any re-enactment and amendments (thereof for the time being in force) all applicable National Working Rule Agreements and all lawful or reasonable directions given by any competent authority and all reasonable directions of the Employer.
30. Should at any time the Employer consider that the Contractor is not carrying out the Works safely and the Contractor does not forthwith comply with the Employer’s instructions to make improvements then the Employer shall be at liberty to employ whatever measure he considers necessary to ensure safe working. The cost of any such measures undertaken by the Employer shall be regarded as a debt due to the Employer from the Contractor and be deducted from the Contract Sum.
31. The Contractor shall use appropriate plant and employ suitable working procedures to ensure that noise and vibration from the site are kept to a minimum. The Employer’s Health and Safety Policy shall be deemed to form part of these Conditions.
32. The Contractor shall employ personnel who are adequately trained, qualified and supervised to carry out their appointed tasks without any avoidable risk or danger either to themselves, others on the Contract or the public.
33. The Contractor should consult with the Employer on Health and Safety aspects of work before commencement of work and supply the Employer with a copy of the Contractor’s Health and Safety Policy.
34. Any accidents or dangerous occurrence on the Works or on the Employer’s premises should be reported to the Employer within seventy-two hours of the incident in addition to any statutory requirements.
35. The Contractor shall supply his employees with personal protective equipment in accordance with the relevant regulations.
	1. CDM Regulations

(a) The extent of the application of the CDM Regulations to the Works is stated in the Preliminaries

(b) Each party undertakes to the other that in relation to the Works and site he will duly comply with the CDM Regulations and in particular (but without limitation), where all the CDM Regulations apply:

i. the Employer shall ensure both that the CDM Principal Designer carries out all the duties of CDM Principal Designer, and, where the Contractor is not the Principal Contractor, that the Principal Contractor carries out all the duties of a principal contractor under those regulations;

ii. where the Contractor is and while he remains the Principal Contractor, he shall ensure that the Health and Safety Plan is received by the Employer before construction work under the Contract is commenced, and that any subsequent amendment to it by the Contractor is notified to the Employer, who shall thereupon where relevant notify the Planning Supervisor and the Contract Administrator; and

iii. within such time as the CDM Principal Designer reasonably requires and notifies to the Contractor in writing, the Contractor shall provide, and shall ensure that any sub-contractor, through the Contractor, provides to the Planning Supervisor (or, if the Contractor is not the Principal Contractor, to the Principal Contractor) such information as the CDM Principal Designer reasonably requires for the preparation of the health and safety file

1. Progress of the Works

(a) If it becomes apparent that the Works will not be completed by the date for completion stated in the tender document (or any later date fixed in accordance with the provisions of this clause 6(a)) for reasons beyond the control of the Contractor, including compliance with any instruction of the Contract Administrator under the Contract whose issue is not due to a default of the Contractor, then the Contractor shall thereupon in writing notify the Contract Administrator who shall make, in writing, such extension of time for completion as may be reasonable. Reasons within the control of the Contractor include any default of the Contractor or of others employed or engaged by or under him for or in connection with the Works and of any Contractor of goods or materials for the Works.

(b) If the Works are not completed by the completion date, 1 day install and next working day certification, handover and inspection period. As stated in the tender document or by any later completion date fixed under clause 6(a) above the Contractor shall pay or allow to the Employer liquidated damages at the rate of £50.00 per property per day.

(c) The Employer may either recover the liquidated damages from the Contractor as a debt or deduct the liquidated damages from any monies due to the Contractor under the Contract provided that a notice of deduction pursuant to clause 14(b)(ii) has been given.

(d) The Contract Administrator shall certify the date when in their opinion the Works have reached practical completion.

1. Loss and Expense Due to Disturbance

(a) If the regular progress of the Works (including any part thereof which is sub-contracted) is materially affected by any act or omission or default of the Contractor, his servant or agents or any sub-contractor employed by the Contractor, the Employer shall as soon as such material effect becomes apparent given written notice thereof to the Contractor. The amount of any loss or expense thereby caused to the Employer whether directly or indirectly shall be regarded as a debt due to the Employer and be deducted from the Contract Sum.

1. Defects Liability Period

(a) Any defects, excessive shrinkages or other faults to the Works which appear within twelve months of the date of practical completion and are due to materials or workmanship not in accordance with the Contract shall be made good by the Contractor entirely at his own cost unless the Contract Administrator shall otherwise instruct.

(b) The Contract Administrator shall certify the date when in his opinion the Contractor’s obligations under this clause 8 have been discharged.

1. Variations and Methods of Measurement

(a) The Contractor shall only carry out such variations as are ordered in writing and signed on behalf of the Employer.

(b) No variation shall vitiate the Contract. Unless specifically provided to the contrary in the Order variations shall be valued in accordance with the provisions of the Contract.

1. Removal of Rubbish and Site Cleanliness

(a) For the duration of the Contract the Contractor shall clear away from the site all rubbish, debris and surplus material as it arises and shall keep access to the Works clear at all times.

(b) Upon completion of the Works the Contractor shall clear away from the site everything of any kind whatsoever brought to the site by him or on his behalf or occasioned by his employees and not required for incorporation in the Works so as to leave the site in a tidy condition to the satisfaction of the Employer.

(b) Should the Contractor at any time be in default of the above obligations the Employer may effect such clearances and the cost thereof shall be regarded as a debt due from the Contractor to the Employer and be deducted from the Contract Sum.

1. Contractor in Receipt of all Details

(a) The Contractor shall be deemed to be in receipt of all necessary details to carry out the Works in accordance with the Contract. If the Contractor deems not to be in receipt of all details the Contractor shall in writing within ten days of receipt of the Order provide the Employer with a schedule of outstanding details together with the latest date for their receipt to enable the Contractor to comply with the Employer’s programme.

(b) The Contractor shall advise the Employer of any further details required in respect of any variation, further drawing or instruction issued to the Contractor within ten days of receipt of such variation, further drawing or instruction.

(c) Compliance with the requirements of this clause 11 shall be a condition precedent to the Contractor’s entitlement to extension of time or any additional payment in respect of late issue of necessary details.

1. Setting Out and Confirmation of Dimensions

(a) Unless specifically provided to the contrary in the Order the Contractor shall be responsible for setting out the Works and for the accuracy thereof.

(b) Prior to commencing the Works the Contractor shall contact the Employer or the Employer’s representative for the purpose of gaining access to the site to verify dimensions.

1. Assignment and Sub-letting

(a) The Contractor shall not without written consent of the Employer assign this Contract or sublet any portion of the Works.

1. Interim/Final Payments and Final Accounts

(a) The Employer shall pay the Contractor in consideration of the execution, completion and maintenance of the Works, the price stated in the Order (such price being exclusive of value added tax) in the following manner:

(b) Payment of undisputed invoices within 30 days by contracting authorities, contractors and subcontractors

(c) that any payment due from the contracting authority to the contractor under the contract is to be made no later than the end of a period of 30 days from the date on which the relevant invoice is regarded as valid and undisputed;

(d) that any invoices for payment submitted by the contractor are considered and verified by the contracting authority in a timely fashion and that undue delay in doing so is not to be sufficient justification for failing to regard an invoice as valid and undisputed; and

(e) a requirement for the subcontractor to include in any subcontract which it in turn awards suitable provisions to impose, as between the parties to that subcontract, requirements to the same effect as those required by this sub-paragraph.

i. The contractors shall submit, for approval and subsequent payment, interim valuations on a monthly basis for fully completed properties. Completion certificates will only be issued when the works are fully complete and all required documentation has been submitted e.g. NICEIC Certificates but not limited to. Payment will be processed as per the conditions/ clauses identified in the contract. No retention will be held on these works. All contractors must issue invoices within 7 days of practical completion.

ii. The contractors shall submit, for approval and subsequent payment, interim valuations on a monthly basis for fully completed properties. Completion certificates will only be issued when the works are fully complete and all required documentation has been submitted e.g. Gas Safety Certificates but not limited to. Payment will be processed as per the conditions/clauses identified in the contract. A retention of 5% will be held on the works. Once the allotted defects liability duration has passed, the retention will be released on issue of Making Good Defects Certificate (NB. Half Retention will not be released at PC, the 5% is to be held whilst works are on-going up to the issue of Making Good Defects Certificate).

iii. The contractors shall submit, for approval and subsequent payment, interim valuations when directed by the Programme Brief. Final valuations to be submitted for approval, and subsequent payment where a ‘Property Handover Certificate’ has been issued by the Customer, when the works are fully complete and all required documentation has been submitted e.g. Gas Safety Certificates but not limited to. Payment will be processed as per the conditions/clauses identified in the contract. A retention of 5% will be held on the works whilst ongoing until project completion, where 2.5% of retention will be held until the defects liability period ends. Once the allotted time has passed the remaining retention will be released on issue of Making Good Defects Certificate.

iv. The Employer shall pay to the Contractor such sum agreed by the Employer at the end of the month following the month in which such application is received. Payments shall also be subject to deduction under Finance (No. 2) Act 1975 where Contractor does not hold a current valid tax certificate at date of payment.

(b)(i) The Contractor shall supply within six months from the date of practical completion all documentation reasonably required for the computation of the amount to be finally certified by the Contract Administrator and the Contract Administrator shall within 28 days of receipt of such documentation, provided that the Contract Administrator has issued the certificates under clauses 8 herein, issue a final account certifying the amount remaining to the Contractor, or due to the Employer as the case may be, and shall state to what the amount relates and the basis on which that amount was calculated.

(b)(ii) Not later than 7 days after the date of issue of the final account the Employer shall give a written notice to the Contractor which shall specify the amount of the payment proposed to be made to the Contractor in respect of the amount certified and where applicable, such notice shall specify any amount proposed to be withheld and/or deducted from the amount due, the ground(s) for withholding and/or deducting and the amount of the withholding and/or deduction attributable to each ground.

(b)(iii) The final date for payment of such amount as a debt payable as the case may be by the Employer to the Contractor or by the Contractor to the Employer shall be 30 days from the date of issue of the final account.

(c) The value of the final account shall be calculated in accordance with the provisions of the Contract.

1. Records of Labour and Plant

(a) The Contractor shall submit to the Employer daily records of labour and plant deployed on the Works in the form approved by the Employer. The daily records shall be submitted on the next working day, which they apply.

1. Tax Deduction Scheme

(a) If the Contractor is the holder of a valid Sub-Contractor’s Tax Certificate issued by the Inland Revenue under the law on tax deductions, he shall:

i. Produce the original of such certificate to the Employer for inspection as soon as is practicable after receipt of the Order and in any event not later than seven days before the date on which the first payment is due to the Contractor.

ii. Notify the Employer immediately in the event of the certificate lapsing or being cancelled or withdrawn by the Inland Revenue.

1. Termination

(a) Notices – Any notice or further notice to which any of the clauses hereinafter in this clause 17 refer shall be in writing and given by email, actual delivery, or by special delivery or by recoded delivery. If sent by special delivery or recorded delivery the notice or further notice shall, subject to proof to the contrary, be deemed to have been received 48 hours after the date of posting (excluding Saturday and Sunday and Public Holidays).

(b) Termination by Employer:

i. If the Contractor without reasonable cause makes default by failing to proceed diligently with the Works or by wholly or substantially suspending the carrying out of the Works before practical completion or by failing, pursuant to the Conditions, to comply with the requirements of the CDM Regulations, the Contract Administrator may give notice to the Contractor which specifies the default and requires it to be ended. If the default is not ended within 7 days of receipt of the notice the Employer may by further notice to the Contractor terminate the employment of the Contractor under the Contract. Such termination shall take effect on the date of receipt of the further notice. A notice of termination under this clause 17(b)(i) shall not be given unreasonably or vexatiously.

ii. At its sole discretion for any reason at any time upon no less than 30 days’ notice.

iii. upon any breach by the Contractor not being remedied within a reasonable time for remedy as stated in a notice of the breach being given to the Contract upon no less than 30 days’ notice.

iv. If the Contractor, being a company,

makes a proposal for a voluntary arrangement for a composition of debts or scheme of arrangement to be approved in accordance with the Companies Act 1985 or the Insolvency Act 1986 as the case may be or any amendment or re-enactment thereof, or

has a provisional liquidator appointed, or

has a winding-up order made, or

passes a resolution for voluntary winding-up (except for the purposes of amalgamation or reconstruction), or

under the Insolvency Act 1986 or any amendment or re-enactment thereof has an administrative receiver or an administrative receiver appointed

the Employer may be notice to the Contractor terminate the employment of the Contractor under the Contract. Such termination shall take effect on the date of receipt of such notice.

v. Upon termination of the employment of the Contractor under clause 17(b)(i) or clause 17(b)(ii) herein the Contractor shall immediately cease to occupy the site of the Works and the Employer shall not be bound to make any further payment to the Contractor that may be due under the Contract until after completion of the Works and the making good of any defects therein. The Employer may recover from the Contractor the additional cost to him of completing the Works, any expenses properly incurred by the Employer as a result of, and any direct loss and/or damage caused to the Employer by, the termination.

vi. The provisions of clauses 17(b)(i), 17(b)(ii) and 17(b)(iii) are without prejudice to any other rights and remedies, which the Employer may possess.

(c) Termination by the Contractor

i. If the Employer makes default in any one or more of the following respects:

he does not pay by the final date for payment the amount properly due to the Contractor in respect of any certificate or pay any VAT due on that amount where applicable, or

he, or any person for whom he is responsible, interferes with or obstructs the issue of any certificate due under the Contract or interferes with or obstructs the carrying out of the Works or fails to make the premise available for the Contractor, or

he suspends the carrying out of the whole of the Works for a continuous period of one month or more, or

he fails, pursuant to the Conditions, to comply with the requirements of the CDM Regulations

the Contractor may give notice to the Employer which specifies the default and requires it to be ended. If the default is not ended within 7 days of receipt of the notice the Contractor may by further notice to the Employer terminate the employment of the Contractor under the Contract. Such termination shall take effect on the date or receipt of the further notice. A notice of determination under this clause 17(c)(i) shall not be given unreasonably or vexatiously.

ii. Upon termination of the employment of the Contractor under clause 17(c)(i) the Contractor shall prepare an account setting out:

the total value of work properly executed and of materials and goods properly brought on the site for the purpose of the Works, such value to be ascertained in accordance with the Contract as if the employment of the Contractor had not been determined, together with any amounts due to the Contractor under the Conditions not included in such total value; and

the cost to the Contractor of removing or having removed from the site all temporary buildings, plant, tools and equipment; and

any direct loss and/or damage caused to the Contractor by the termination.

After taking into account amounts previously paid to the Contractor under the Contract the Employer shall pay to the Contractor the full amount properly due in respect of this account within 28 days of its submission by the Contractor.

iii. The provisions of clause 17(c)(i) and 17(c)(ii) are without prejudice to any other rights and remedies, which the Contractor may possess.

1. Contracts (Rights of Third Parties) Act 1999
2. Notwithstanding any other provision of the Contract nothing in the Contract confers or purports to confer any right to enforce and of its terms on any person who is not a party to it.
3. Disputes
4. The provisions of the Arbitration Act 1996 shall apply to any dispute under the Contract.
5. Law and Jurisdiction
6. The Contract shall be considered as being formed in England and Wales and the laws of England and Wales as they apply in Wales shall apply thereto and it shall be subject to the exclusive jurisdiction of the English and Welsh Courts.
7. Data Protection Act

(a) The Parties acknowledge that for the purposes of the Data Protection Legislation, the Customer is the Controller and the Contractor is the Processor. The only processing that the Contractor is authorised to do shall be listed in [Annex 1] by the Customer in any appropriate Call-Off Contract and may not be determined by the Contractor.

(b) The Contractor shall notify the Customer immediately if it considers that any of the Customer's instructions infringe the Data Protection Legislation.

(c) The Contractor shall provide all reasonable assistance to the Customer in the preparation of any Data Protection Impact Assessment prior to commencing any processing. Such assistance may, at the discretion of the Customer, include:

i. a systematic description of the envisaged processing operations and the purpose of the processing;

ii. an assessment of the necessity and proportionality of the processing operations in relation to the Services;

iii. an assessment of the risks to the rights and freedoms of Data Subjects; and

iv. the measures envisaged to address the risks, including safeguards, security measures and mechanisms to ensure the protection of Personal Data.

(d) The Contractor shall, in relation to any Personal Data processed in connection with its obligations under this Framework Agreement:

i. process that Personal Data only in accordance with the instructions of the Customer and as set out within [Annex 1] attached to any appropriate Call-Off Contract, unless the Contractor is required to do otherwise by Law. If it is so required the Contractor shall promptly notify the Customer before processing the Personal Data unless prohibited by Law;

ii. ensure that it has in place Protective Measures, which have been reviewed and approved by the Customer as appropriate to protect against a Data Loss Event having taken account of the:

nature of the data to be protected;

harm that might result from a Data Loss Event;

state of technological development; and

cost of implementing any measures;

iii. ensure that:

 the Staff do not process Personal Data except in accordance with this Framework Agreement (and in particular [Annex 1] to any appropriate Call-Off Contract);

it takes all reasonable steps to ensure the reliability and integrity of any Staff who have access to the Personal Data and ensure that they:

are aware of and comply with the Contractor’s duties under this Clause;

are subject to appropriate confidentiality undertakings with the Contractor or any Sub-processor;

are informed of the confidential nature of the Personal Data and do not publish, disclose or divulge any of the Personal Data to any third Party unless directed in writing to do so by the Customer or as otherwise permitted by this Framework Agreement; and

have undergone adequate training in the use, care, protection and handling of Personal Data.

iv. not transfer Personal Data outside of the EU unless the prior written consent of the Customer has been obtained and the following conditions are fulfilled:

v. at the written direction of the Customer, delete or return Personal Data (and any copies of it) to the Customer on termination of the Framework Agreement unless the Contractor is required by Law to retain the Personal Data.

(e) Subject to Clause (f), the Contractor shall notify the Customer immediately if it:

i. receives a Data Subject Access Request (or purported Data Subject Access Request);

ii. receives a request to rectify, block or erase any Personal Data;

iii. receives any other request, complaint or communication relating to either Party's obligations under the Data Protection Legislation;

iv. receives any communication from the Information Commissioner or any other regulatory authority in connection with Personal Data processed under this Framework Agreement;

v. receives a request from any third Party for disclosure of Personal Data where compliance with such request is required or purported to be required by Law; or

vi. becomes aware of a Data Loss Event.

(f) The Contractor’s obligation to notify under Clause e) shall include the provision of further information to the Customer in phases, as details become available.

(g) Taking into account the nature of the processing, the Contractor shall provide the Customer with full assistance in relation to either Party's obligations under Data Protection Legislation and any complaint, communication or request made under Clause e) (and insofar as possible within the timescales reasonably required by the Customer) including by promptly providing:

i. the Customer with full details and copies of the complaint, communication or request;

ii. such assistance as is reasonably requested by the Customer to enable the Customer to comply with a Data Subject Access Request within the relevant timescales set out in the Data Protection Legislation;

iii. the Customer, at its request, with any Personal Data it holds in relation to a Data Subject;

iv. assistance as requested by the Customer following any Data Loss Event;

v. assistance as requested by the Customer with respect to any request from the Information Commissioner’s Office, or any consultation by the Customer with the Information Commissioner's Office.

(h) The Contractor shall maintain complete and accurate records and information to demonstrate its compliance with this Clause. This requirement does not apply where the Contractor employs fewer than 250 staff, unless:

i. the Customer determines that the processing is not occasional;

ii. the Customer determines the processing includes special categories of data as referred to in Article 9(1) of the GDPR or Personal Data relating to criminal convictions and offences referred to in Article 10 of the GDPR; and

iii. the Customer determines that the processing is likely to result in a risk to the rights and freedoms of Data Subjects.

(i) The Contractor shall allow for audits of its Data Processing activity by the Customer or the Customer’s designated auditor.

(j) The Contractor shall designate a data protection officer if required by the Data Protection Legislation.

(k) Before allowing any Sub-processor to process any Personal Data related to this Framework Agreement, the Contractor must:

i. notify the Customer in writing of the intended Sub-processor and processing;

ii. obtain the written consent of the Customer;

iii. into a written agreement with the Sub-processor which give effect to the terms set out in this Clause Data Protection such that they apply to the Sub-processor; and

iv. provide the Customer with such information regarding the Sub-processor as the Customer may reasonably require.

(l) The Contractor shall remain fully liable for all acts or omissions of any Sub-processor.

(m) The Customer may, at any time on not less than 30 Working Days’ notice, revise this Clause by replacing it with any applicable controller to processor standard clauses or similar terms forming part of an applicable certification scheme (which shall apply when incorporated by attachment to this Framework Agreement).

(n) The Parties agree to take account of any guidance issued by the Information Commissioner’s Office. The Customer may on not less than 30 Working Days’ notice to the Contractor amend this Framework Agreement to ensure that it complies with any guidance issued by the Information Commissioner’s Office.

1. Amendments to existing clauses

(a) Clause(s) shall be amended to read as follows:

Annex 1: Processing, Personal Data and Data Subjects

The Supplier shall comply with any further written instructions with respect to data processing by the Customer.

Any such further instructions shall be incorporated into this Annex.

|  |  |
| --- | --- |
| **Description** | **Details** |
| Subject matter of the processing |  |
| Duration of the processing |  |
| Nature and purposes of the processing |  |
| Type of Personal Data | Personal data including (but not limited to): names, address’s, date of birth, telephone numbers, banking information.  |
| Categories of Data Subject | Contract Holders of the Customer. |
| Plan for return and destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data | All data to be permanently destroyed in accordance with application legislation. |